

Mercy Corps Indonesia

Open Vacancy

Dear All,

Please find below open position.

We are trying to find the best possible candidates to make team stronger.

USAID ENV - IUWASH PASAR

Mercy Corps Indonesia (MCI) is a local Indonesian non-profit organization, which implements humanitarian and development assistance programs throughout the country. MCI's mission is to empower people in Indonesia to become healthy, productive, and resilient communities. Resilience means an ability to recover form or adjust easily to misfortune or change.

Program / Department Summary

Indonesia has made considerable progress in the water supply and sanitation sector over the past twenty years. As part of its "Vision 2045," Indonesia seeks to enhance water security and achieve SDG targets related to access to safe water and sanitation for all, with the following interim mid-term development targets by 2024: 100 percent access to improved water supply system, including 15 percent access to safely managed drinking water supply services; 10 million new water connections; 90 percent access to improved sanitation services, including 15 percent access to safely managed sanitation; 100 percent open defecation free; 20 percent solid waste reduced at source, and 80 percent solid waste handled.

Given the need for massive investment in WASH infrastructure and broad changes in individual and collective behaviors to achieve the countries targets by 2024, the involvement of communities, households, and the private sector will be pivotal at every stage at every stage. Closing the financing gap will require diverse resource investments, reducing costs, increasing tariff, taxes, and transfers, and exploring alternative financing tools. Market-based solutions that can connect unserved and underserved populations to WASH products and services may help close this financing gap.

Mercy Corps Indonesia has worked for over 20 years and is preparing a full application for the USAID NOFO for Indonesia: ENV - IUWASH Pasar. The overall goal of IUWASH Pasar is to catalyze and grow local markets for water, sanitation, and hygiene (WASH) products and services in Indonesia's vulnerable urban areas. Target urban areas are to be determined, but will be located at least in 3 (three) USAID high priority provinces. To achieve the overall goal, the Project will focus on the following three main objectives:

1. Improve business environment to foster greater private sector contribution for WASH services and products
2. Enhance viability of WASH businesses and increase availability of affordable, desirable WASH products and services to underserved market segments.
3. Improved key WASH behaviors for increased demand with correct and consistent use of WASH products and services.

Jakarta

DEPUTY CHIEF OF PARTY (DCOP) – IUWASH PASAR

General Position Summary

Under the supervision and guidance of Pasar Chief of Party, the Pasar Deputy Chief of Party – Lead Technical Adviser (DCOP-LTA) is responsible for technical oversight of the program, providing strategic direction on program components and ensuring synergy and coordination among program components. The DCOP-LTA oversees program implementation at regional level by consortium partners, ensures the regional teams are using the same approach and tools and implementing the agreed work plans, assures quality and timeliness of the deliverables, and fosters cross learning, especially between regional teams. The DCOP-LTA will also support the COP by playing a key role in program administration and compliance including assisting in the oversight and performance management of field staff. ***This position is subject to funding for national Indonesian and will be based in Jakarta, Indonesia.***

Essential Job Responsibilities

- **Leadership and Management:** The DCOP-LTA will provide general oversight national technical teams and regional implementation teams. The DCOP-LTA will assist the Chief of Party to lead the technical direction and program implementation of the Program by :
 - ✓ Managing Component Leads to ensure coherence, synergy, and cooperation among the national technical teams
 - ✓ Managing consortium partners' field teams through Regional Coordinators to ensure robust annual work plans that are reviewed and updated routinely and ensure strong linkages in region consortium partner activities to avoid any overlap or missed strategic opportunities
 - ✓ Liaising with consortium partners technical teams / experts
- **Technical Expertise :** The DCOP-LTA will apply technical knowledge of Mercy Corps Indonesia and partners' systems, approaches/frameworks, tools on WASH market system development in the program design, plan and implementation. Provide guidance and support to the national technical teams and regional implementation teams on technical matters related to Pasar program design and approach to ensure coherence and quality of the implementations across regions.
- **Representation and Coordination:** The DCOP-LTA will be expected to support the COP to consult and liaise with relevant government agencies at the national and local levels; with the donor and with consortium members to ensure the quality Pasar deliverables. The DCOP-LTA will have approval delegation for technical leads, specialists and consultants provided to the Pasar program through consortium partners. When the COP is absent from post, the DCOP will assume COP delegation.
- **Monitoring, Evaluation and Learning :** The DCOP-LTA will support the COP by working with the MEL team to analyze and report against the data collected from the Pasar program, including ensuring that Pasar consortium partner MEL systems comply with the Pasar/MCI Monitoring, Evaluation and Learning Framework. The DCOP-LTA will support the monitoring, evaluation and measurement of the program's implementation standards, impact and operational compliance. The DCOP-LTA will work closely with the M&E officer to establish rigorous monitoring and evaluation process for measuring the program baseline and end line surveys.
- **Develop timely work plans and reports on program activities :** The DCOP-LTA will assist in the management of the field teams including ensuring each region has synchronized, coherent, and robust work-plan, is providing timely weekly and monthly updates, and is contributing in a timely fashion to the Pasar routine reporting processes. The DCOP-LTA will assist the COP in development of reports for the donor and the analysis of data for success stories and evidence of change.

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Supervisory Responsibility:

The DCOP-LTA will be responsible for day to day management of Jakarta-based national office technical team members (3 Component Leads) and field-based regional office team members through direct engagement with 3 Regional Coordinators.

Knowledge and Experience

- MA/S or equivalent in social science, management, international development or other relevant field (ie WASH, Market Systems Development)
- 5-8 years of experience managing a donor-funded programs of similar scale and complexity.
- Experience managing USG cooperative agreements and strong understanding of USAID rules and regulations and compliance issues, as well as a positive track record in promoting transparent communications back-and-forth with USAID.
- Experience with and commitment to drive a market-based approach to achieve project objectives.
- Strong skills and a track record in strategic visioning, leadership, and inspiring teams.
- Effective personnel management, coordination, and decision-making skills, with proven ability to be accountable for all components of the program.
- Competent in building networks, strong problem-solving skills, and ability to influence with effective listening, persuasion, negotiation and other techniques.
- Internationally recognized qualification in project or program management or a commitment to obtain the qualification in the early months of work.
- Knowledge of Sphere standards and other training in humanitarian response preferred.
- English fluency required, written and spoken.
- Persuasive written and oral communication in English, including report writing.
- Demonstrated technical expertise in Market Systems Development and WASH.
- Previous experience working in the Asia preferred and strong understanding of the current political, economic, cultural and historical context of Indonesia preferred.

Success Factors

The ideal DCOP-LTA candidate will be a strong leader who focuses on quality-oriented outputs while maintaining strong interpersonal skills and demonstrated ability to create and maintain effective working relationships with the field teams and consortium partners. The successful DCOP-LTA will need to be creative, demonstrate the ability to analyze situations and to build program strategies with the flexibility required for working in partnership with regional government, while clearly contributing to the program logic and strategic objectives. Consortium management requires excellent time-management, facilitation and multi-tasking skills, as well as excellent public relations. The position requires the ability to work effectively in a team and also in an inter-agency setting, as well as assume individual responsibility for specific outputs and reporting tasks.

Living condition

The position will be based in Jakarta, Indonesia. Travel will be required and the position is expected to spend up to 25% of her/his time in the field.

Ongoing Learning

In support of our belief that learning organizations are more effective, efficient, and relevant to the communities we serve, we empower all team members to dedicate 5% of their time to learning activities that further their personal and/or professional growth and development.

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Diversity, Equity & Inclusion

Achieving our mission begins with how we build our team and work together. Through our commitment to enriching our organization with people of different origins, beliefs, backgrounds, and ways of thinking, we are better able to leverage the collective power of our teams and solve the world's most complex challenges. We strive for a culture of trust and respect, where everyone contributes their perspectives and authentic selves, reaches their potential as individuals and teams, and collaborates to do the best work of their lives. We recognize that diversity and inclusion is a journey, and we are committed to learning, listening and evolving to become more diverse, equitable and inclusive than we are today.

Equal Employment Opportunity

Mercy Corps Indonesia is an equal opportunity employer that does not tolerate discrimination on any basis. We actively seek out diverse backgrounds, perspectives, and skills so that we can be collectively stronger and have sustained global impact. We are committed to providing an environment of respect and psychological safety where equal employment opportunities are available to all. We do not engage in or tolerate discrimination on the basis of race, color, gender identity, gender expression, religion, age, sexual orientation, national or ethnic origin, disability (including HIV/AIDS status), marital status, military veteran status or any other protected group in the locations where we work.

Safeguarding & Ethics

Mercy Corps Indonesia is committed to ensuring that all individuals we come into contact with through our work, whether team members, community members, program participants or others, are treated with respect and dignity. We are committed to the core principles regarding prevention of sexual exploitation and abuse laid out by the UN Secretary General and IASC. We will not tolerate child abuse, sexual exploitation, abuse, or harassment by or of our team members. As part of our commitment to a safe and inclusive work environment, team members are expected to conduct themselves in a professional manner, respect local laws and customs, and to adhere to [Mercy Corps Code of Conduct Policies](#) and values at all times. Team members are required to complete mandatory Code of Conduct elearning courses upon hire and on an annual basis.

Accountability to Participants and Stakeholders

Mercy Corps Indonesia team members are expected to support all efforts toward accountability, specifically to our program participants, community partners, other stakeholders, and to international standards guiding international relief and development work. We are committed to actively engaging communities as equal partners in the design, monitoring, and evaluation of our field projects.

How to Apply

Please send your CV together with the form on this [link](#) with the subject: "DCoP IUWASH PASAR" to hrd@id.mercycorps.org.

The vacancy will be closed on **21 August 2022** and only shortlisted candidates will be contacted for interview. We look forward to hearing from those who are interested in taking this opportunity to grow and develop with us.

Thank You,
Human Resources Department
Mercy Corps Indonesia